



How to shop tax free

Global Blue's Downtown Refund service allows you to collect your tax refund straight after making a purchase, leaving you more to spend on your trip.

All you need to do is follow our three step process.

At the store

Get it

Look for stores displaying the Global Blue Tax Free Shopping logo, and ask the sales assistant for a Tax Free Form when you pay.

Fill in the form before you leave the store.

In Foxtown

Cash it

Take your completed form to Foxtown Global Blue Downtown Refund office to collect your cash refund.

Please note, when claiming your refund you will need to show your identity document and have your passport number available together with a valid credit card* as guarantee that you will return the stamped form to Global Blue. The limit for refunds is CHF600 per person.

Leaving Switzerland

Stamp it

When you are heading home, show your purchases, receipts and passport at customs when leaving Switzerland, and ask them to stamp your Tax Free Form. Finally post the stamped Tax Free Form to Global Blue in the envelope provided. Please note that if you fail to return your Tax Free Form within 21 days a charge of the refund amount plus a debit fee of 15% of the refund amount will be made to your card.

Spend a minimum of CHF300 and ask for tax free refund.

*Valid for a minimum of 3 months.