

Tax Free Shopping at FoxTown

Global Blue's Downtown Refund Service allows you to receive your VAT refund immediately after purchase, so that you to have more money to spend during your trip! All you have to do is follow our three-steps procedure.

01 Request for a Tax Free Form

- ✓ Look for stores displaying the Global Blue Tax Free logo and spend a minimum of CHF 300
- ✓ When you pay the goods, ask the store staff for a Tax Free Form
- ✓ Complete and sign the form before leaving the store.

02 Refund at FoxTown/Tichange

- ✓ Show the completed Tax Free Form at the Downtown Global Blue Refund Office Tichange at FoxTown
- ✓ Request a cash or credit card refund
- ✓ To claim your refund, you will need to show your ID or passport along with a valid credit card as guarantee
- ✓ The refund limit is CHF 300 for cash refund and CHF 1500 for credit card refund.

03 Get the form stamped

- ✓ When you are leaving Switzerland (at the Swiss border or at the Swiss airport), show your purchases, receipts and passport at the Swiss customs
- ✓ Collect the customs stamp on your Tax Free Form
- ✓ Send the stamped form with the receipts back to Global Blue in the Global Blue envelope
- ✓ Please note that if you do not return the Tax Free Form within 21 days, the refund amount will be debited on your credit card